

Municipal Authority of Conneaut Lake

PO Box 345, 395 High Street Inside Town Hall | 814-382-9323 | macl@zoominternet.net

Dear MACL Customer:

This letter serves to inform you of the upcoming rate increase for water/sewer services that will appear on your December invoice. MACL is committed to providing safe drinking water and sewer service to the community while managing costs and maintaining operations while planning for a sustainable future.

As we all know, prices for utilities, supplies, products, and materials are continually rising. The same price increases have impacted MACL's operating expenses, including materials and products needed to ensure safe operation of our water system. While MACL customers pay a sewer rate to MACL, treatment for our wastewater occurs at the Conneaut Lake Joint Municipal Authority Treatment Plant. Their plant is currently undergoing a \$7.5 million dollar upgrade to modernize their infrastructure and to help ensure treatment standards are met. MACL is financially responsible for a portion of this investment into the community which means MACL's processing costs to CLJMA have increased dramatically.

The decision to implement this rate increase was made with careful consideration by the Authority due to the operating, repair and maintenance expenses increasing along with the need to comply with future infrastructure requirements. To ensure equitable and justifiable rates, the Authority has made the decision to transition from traditional EDU charges to **a meter service charge based on a customer's meter size**. To help promote conservation and to provide an equitable service charge, the decreasing block rate has been eliminated, meaning **a flat rate will be assessed per 1000 gallons of water used**.

The following monthly rates are adopted by MACL and will begin with your December 2025 bill:

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| Water Service Charge (5/8" Meter): | \$30.28 flat rate |
| Water Consumption Charge: | \$5.21 per 1000 gallons used |
| Sewer Service Charge (5/8" Meter): | \$65.42 flat rate |
| Sewer Consumption Charge: | \$8.69 per 1000 gallons used |
| Unmetered Sewer Monthly Rate (sewer customers only): | \$92.34 |

We hope you understand that we too are disappointed at these circumstances, but we are doing everything we can to operate the authority as efficiently and cost effectively as possible. We have taken steps to reduce expenses by changing professional agencies we hire and by looking at ways to reduce infiltration flows. If our flows are reduced, then our processing fees to the CLJMA are reduced. This is why MACL rules and regulations forbid customers from connecting sump pumps, downspouts, yard drains and driveway drains into the sewer system. Removing these connections reduces inflow and infiltration into the system which greatly reduces operating costs to CLJMA. These illegal connections can result in fines so please contact our office if you have this scenario at your property.

Together, we can take steps to keep our small lakeside community flowing with clean water for many generations to come. We thank you for your understanding and cooperation!

Respectfully,

Your Volunteer MACL Board Members